

April 20, 2023

Town Hall Meeting

Thirty five residents signed in. Mayor Besmer took comments until 6:45, based on order of sign in.

Mayor Besmer outlined the terms that Waste Connections is asking for:

There are currently 2 years left on contract.

They would like an increase of \$2.00 in July, with a 5% increase each year after.

Mike Mottert

Trash trucks are not efficient for what needs to happen in our town. They throw into a smaller bin, and the trash blows out and all over and the drivers never get out and pick it up.

Twelve others had this issue.

Kate Bucholz

Doesn't agree with increase, although she is a senior and gets a 50% discount.

Amy Phillips.

Owns 2 houses across street from each other. Family member uses one.

She is on the hook for 2 trash bills.

She has had several missed pick ups, and they never get the yard waste. When they do, they say she has too much and leave some.

Seven others had this comment

Mayola Tillman

The drivers are supposed to get her cans and bring them back as she's on medical assist.

She said something to the driver and they told her it was not their job.

Margaret Baldwin

They have missed the whole City several times, and not made that up. She feels the whole city is owed a credit. St. Ann was issued credits at the same time frame.

Mary Willey

They should show us they can pick up regularly before they raise the prices.

Mark Warrenton

They lie and say they'll be back for yard waste but never come. If they don't leave it down, its missed because you never know when they're coming. If you leave it, you get a ticket. Residents can't win.

He asked the driver about Yard Waste, and they said there is no dedicated yard waste driver.

He also was told his trash was too heavy. When he asks why they're missed, he's told its too late in the day. He thinks they should start here and let someone else get missed for a change.

Vicki Franklin

She has to call at least twice a month for pick ups. She agrees with trash all over. They don't get picked up, cans get overfull and blow around, too. All of this could be avoided if they would just have a consistent time/day to pick up.

Gary Brooks

States if people just follow the rules, they would be picked up.

Fran Carney

She has no problem, other than they do not seem to know their routes.

Additionally, cars block the road and the trash trucks can't help that.

Dinetra Day

She would rather pay more to someone else than to them. No money in the world will make them any better. She has witnessed them skip her and she has literally chased them down to get her cans emptied.

Tricia Key

Weather and animals ruined her can, they refused to replace it. Now squirrels live in her trash can. They have missed bulk that she called in several times, causing warnings from Code.

Jim Kollar

doesn't have a problem, but does see a lot of litter blowing all over

Melody Pyrtle

Their billing is awful. She has never been charged the same amount 2 cycles in a row. Now they are saying she owes double and she shouldn't owe anything. Also, there is no grace period on bills.

Due upon receipt. That's not how people get paid.

She feels they should've been given credit for the 2 weeks in December that were missed.

Stephanie Badgely

Raton is missed at least once a month. They say they'll come back but they never do.

Lisa Walton

They pick up trash, but never yard waste, recycle or bulk.

Marie Swaim

She waited over a month for yard waste pick up, calling each week and being lied to about the next day.

Laura Stevens

Yard waste sits for weeks. She received her bill Tuesday, and by Wednesday they were calling for payment. Can took months for replacement.

Marty Cole

Observed they are missing the same areas over and over